



LICAB WATER DISTRICT

Real St., Poblacion Sur, Licab Nueva Ecija
Cel. No. 09258158582 / Tel. No. (044) 950 1397
Website: licabwaterdistrict.gov.ph / licabwd@yahoo.com



CERTIFICATE OF COMPLIANCE

Pursuant to Republic Act of 9485: An Act to Improve Efficiency in the Delivery of Government Service to the Public by Reducing Bureaucratic Red Tape, Preventing Graft and Corruption and Corruption and Providing Penalties Therefor

I, ANNE LORELIE DL. LAURETA, Filipino, of legal age, General Manager of the Licab Water District, being responsible and accountable in ensuring compliance with CSS MC NO. 14, s. 2016 as well as Section 6 of the Anti-Red Tape Act of 2007 and Rule IV of its Implementing Rules and Regulations, hereby declare and certify the following truths:

- The Licab Water District has established its service standards known as the Citizen's Charter that enumerates the following:
 - Vision and Mission of the agency
 - Frontline services offered
 - Step by Step procedure in availing of frontline services
 - Employee responsible for each step
 - Time needed to complete the procedure
 - Amount of fees
 - Required documents
 - Procedure for filling complaints
- The Citizen's Charter is posted as information billboards in all the service offices of Licab Water District that deliver frontline services.
- The Citizen's Charter is positioned at the main entrance of the office or at the most conspicuous place of all the said service offices.
- The Citizen's Charter is written either in English, Filipino, or in the local dialect and published as an information material (e.g booklet or brochure).
- The Citizen's Charter is uploaded in the agency's website and accessible to the public.
- The Citizen's Charter was first published on January 6, 2015 under Board Resolution #50 dated November 3, 2014 and underwent review and revision on June 29, 2016; May 19, 2017; May 5, 2018, February 23, 2021, March 21, 2022, November 30, 2023 and April 23, 2024 as required under Section 4, Rule IV of the IRR: *The office or agency shall review Citizen's Charter whenever necessary, but not less than once every two years.*
- The Citizen's charter already shows the improvements that resulted from the process review of frontline service delivery such as reduction in number of signatories, streamlining of procedures, shortened response time.

This Certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS HEREOF, I have hereunto set my hand this JAN 31 2025 day of _____ 2025 in CABANATUAN CITY, Philippines.


ANNE LORELIE DL. LAURETA
General Manager

SUBSCRIBED AND SWORN to before me this JAN 31 2025 day of _____ 2025 in CABANATUAN CITY, Philippines., wit affiant exhibiting to me his/her Company ID issued on September 30, 2016.

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ATTY. FELICISIMO C. VILLAFLOR
Notary Public
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