FORM A-1
DETAILS OF DELIVERY UNIT/OFFICE PERFORMANCE INDICATOR AND ACCOMPLISHMENTS

LWD NAME: LICAB WATER DISTRICT

Major Final Output/ Responsible Units (1)	Performance Indicator 1 (2)	FY 2023 TARGET for Performance Indicator 1 (3)	FY 2023 ACCOMPLISHMENT for Performance Indicator 1 (4)	Performance Indicator 2 (5)	FY 2023 TARGET for Performance Indicator 2 (6)	FY 2023 ACCOMPLISHMENT for Performance Indicator 2 (7)	Performance Indicator 3 (8)	FY 2023 TARGET for Performance Indicator 3 (9)	FY 2023 ACCOMPLISHMENT for Performance Indicator 3 (10)
A. Performance	Results								
	Access and Coverage	3% or 186 additional HH or concessionaire of the total household within the coverage of LWD (total HH is 6210) 3,724 HH connection/6,210 HH 59.97%	3,874 HH connections / 6,210 HH 62.38%	Reliability	3,724 HH connection 100%	3,874 HH connections 100%	Adequacy	1.5:1	2.55:1 (2,344,322 cum per year) / 919,107 cum per year) Demand= 3,874 x 5x130x365x1L/1000
B. Process Results									
	Quality of Service	Full Compliant	Full Compliant						
C. Financial Result	is and the second								
	Collection Efficiency	Collection Efficiency – ≥ 90%	93.90%						
	Current Ratio	Current Ratio – 1.5:1	3.20:1						
	Positive Net Balance in the Average Net Income for twelve (12) months	Average Net Income = 5,000.00	196,543.97						
D. Citizen/Client S	atisfaction Results								
	Customer	Issued a Certificate of Compliance (COC) pursuant to SEC. 5.1.c	Issued a Certificate of Compliance (COC) pursuant to SEC. 5.1.c						

none	none		
108	467		

Prepared by:

HAZZEL ANNE DS. CAYETANO

Administrative Services Asisstant C/ PBB Secretary

Approved:

ANNE LORELIE DL. LAURETA

General Manager

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Performance Indicator 4 (11)	FY 2023 TARGET for Performance Indicator 4 (12)	FY 2023 ACCOMPLISHMENT for Performance Indicator 4 (13)	Performance Indicator 5 (14)	FY 2023 TARGET for Performance Indicator 5 (15)	FY 2023 ACCOMPLISHMENT for Performance Indicator 5 (16)	Performance Indicator 6 (17)	FY 2023 TARGET for Performance Indicator 6 (18)	FY 2023 ACCOMPLISHMENT for Performance Indicator 6 (19)
A. Performance Re	sults							
Water Safety Plan	Develop and ilmplement WSP with at least 80% rating	Developed and implemented the WSP with 91.72% rating (May 17, 2023)	Non-Revenue Water	30%	6%	Potability	All water samples during the year should pass the Physical Chemical and Microbiological tests as required by PNSDW 2017. Daily Chlorine Residual Requirements should be at least 0.3 ppm at the farthest point.	All Physical Chemical, Microbiological tests and Dail Chlorine Residual Reports submitted on time
3. Process Results								
C. Financial Results				MARKAGO EN MARKE				
D. Citizen/Client Sat	sfaction Results							
			THE AND LOSS.					

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Performance Indicator 7 (20)	FY 2023 TARGET for Performance Indicator 7 (21)	FY 2023 ACCOMPLISHMENT for Performance Indicator 7 (22)	Performance Indicator 8 (23)	FY 2023 TARGET for Performance Indicator 8 (24)	FY 2023 ACCOMPLISHMENT for Performance Indicator 8 (25)	Performance Indicator 9 (26)	FY 2023 TARGET for Performance Indicator 9 (27)	FY 2023 ACCOMPLISHMENT for Performance Indicator 9 (28)	Remarks (29)
A. Performance	Results								
Reliability of Service	Not more than two hours	1 hour	Staff Productivity Index	1:120	1:258	Water Quality Reports	All Microbiological/ Bacteriological Reports, Physical & Chemical Reports & Chlorine Residual Reports submitted on time	All water samples passed the Physical Chemical and Microbiological tests. Daily Chlorine Residual was at least 0.3 ppm at the farthest point.	
3. Process Result	s								
. Financial Resul	ts								
. Citizen/Client	Satisfaction Results								

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Administrative Services Asisstant C/ PBB Secretary

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General Manager

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