

FORM A-1

DETAILS OF DELIVERY UNIT/OFFICE PERFORMANCE INDICATOR AND ACCOMPLISHMENTS

LWD NAME: LICAB WATER DISTRICT

Major Final Output/ Responsible Units (1)	Performance Indicator 1 (2)	FY 2023 TARGET for Performance Indicator 1 (3)	FY 2023 ACCOMPLISHMENT for Performance Indicator 1 (4)	Performance Indicator 2 (5)	FY 2023 TARGET for Performance Indicator 2 (6)	FY 2023 ACCOMPLISHMENT for Performance Indicator 2 (7)	Performance Indicator 3 (8)	FY 2023 TARGET for Performance Indicator 3 (9)	FY 2023 ACCOMPLISHMENT for Performance Indicator 3 (10)
A. Performance Results									
	Access and Coverage	3% or 186 additional HH or concessionaire of the total household within the coverage of LWD (total HH is 6210) 3,724 HH connection/ 6,210 HH 59.97%	3,874 HH connections / 6,210 HH 62.38%	Reliability	3,724 HH connection 100%	3,874 HH connections 100%	Adequacy	1.5:1	2.55:1 (2,344,322 cum per year) / 919,107 cum per year) Demand= 3,874 x 5x130x365x1L/1000
B. Process Results									
	Quality of Service	Full Compliant	Full Compliant						
C. Financial Results									
	Collection Efficiency	Collection Efficiency – ≥ 90%	93.90%						
	Current Ratio	Current Ratio – 1.5:1	3.20:1						
	Positive Net Balance in the Average Net Income for twelve (12) months	Average Net Income = 5,000.00	196,543.97						
D. Citizen/Client Satisfaction Results									
	Customer Satisfaction	Issued a Certificate of Compliance (COC) pursuant to SEC. 5.1.c 50	Issued a Certificate of Compliance (COC) pursuant to SEC. 5.1.c 467						

		none	none						
		108	467						

Prepared by:

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Administrative Services Asisstant C/ PBB Secretary

Approved:

Anne Lorelie D. Laureta
ANNE LORELIE DL. LAURETA
General Manager

Performance Indicator 4 (11)	FY 2023 TARGET for Performance Indicator 4 (12)	FY 2023 ACCOMPLISHMENT for Performance Indicator 4 (13)	Performance Indicator 5 (14)	FY 2023 TARGET for Performance Indicator 5 (15)	FY 2023 ACCOMPLISHMENT for Performance Indicator 5 (16)	Performance Indicator 6 (17)	FY 2023 TARGET for Performance Indicator 6 (18)	FY 2023 ACCOMPLISHMENT for Performance Indicator 6 (19)
A. Performance Results								
Water Safety Plan	Develop and ilimplement WSP with at least 80% rating	Developed and implemented the WSP with 91.72% rating (May 17, 2023)	Non-Revenue Water	30%	6%	Potability	All water samples during the year should pass the Physical Chemical and Microbiological tests as required by PNSDW 2017. Daily Chlorine Residual Requirements should be at least 0.3 ppm at the farthest point.	All Physical Chemical, Microbiological tests and Daily Chlorine Residual Reports submitted on time
B. Process Results								
C. Financial Results								
D. Citizen/Client Satisfaction Results								

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