



# LICAB WATER DISTRICT

Don Dalmacio Ave., Poblacion Sur, Licab, Nueva Ecija

Mobile No.: 09258158581 and 09258158582

E-mail address: [licabwd@yahoo.com](mailto:licabwd@yahoo.com)

Website: [licabwaterdistrict.gov.ph](http://licabwaterdistrict.gov.ph)



Certificate of Registration No.  
PHP QMS 19 93 0026

## CERTIFICATE OF COMPLIANCE

*Pursuant to Republic Act of 9485: An Act to Improve Efficiency in the Delivery of Government Service to the Public by Reducing Bureaucratic Red Tape, Preventing Graft and Corruption and Providing Penalties Therefor*

I, ANNE LORELIE DL. LAURETA, Filipino, of legal age, General Manager of the Licab Water District, being responsible and accountable in ensuring compliance with CSC MC No. 14, s. 2016 as well as Section 6 of the Anti-Red Tape Act of 2007 and Rule IV of its Implementing Rules and Regulations, hereby declare and certify the following truths:

1. The Licab Water District has established its service standards known as the Citizen's Charter that enumerates the following:
  - a. Vision and mission of the agency
  - b. Frontline services offered
  - c. Step by Step procedure in availing of frontline services
  - d. Employee responsible for each step
  - e. Time needed to complete the procedure
  - f. Amount of fees
  - g. Required documents
  - h. Procedure for filing complaints
2. The Citizen's Charter is posted as information billboards in all the service offices of Licab Water District that deliver frontline services.
3. The Citizen's Charter is positioned at the main entrance of the office or at the most conspicuous place of all the said service offices.
4. The Citizen's Charter is written either in English, Filipino, or in the local dialect and published as an information material (e.g. booklet or brochure).
5. The Citizen's Charter is uploaded in the agency's website and accessible to the public.
6. The Citizen's Charter was first published on January 6, 2015 under Board Resolution #50 dated November 3, 2014 and underwent review and revision on June 29, 2016; May 19, 2017; May 5, 2018 and February 23, 2021 as required under Section 4, Rule IV of the IRR: *The office or agency shall review Citizen's Charter whenever necessary, but not less than once every two years.*
7. The Citizen's Charter already shows the improvements that resulted from the process review of frontline service delivery such as reduction in number of signatories, streamlining of procedures, shortened response time.

This Certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

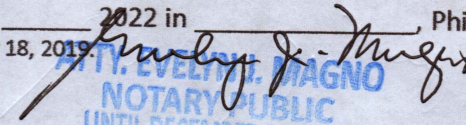
IN WITNESS HEREOF, I have hereunto set my hand this 01 MAR 2022 day of TALAVERA N.E. 2022 in \_\_\_\_\_  
Philippines.

  
ANNE LORELIE DL. LAURETA  
General Manager

01 MAR 2022

SUBSCRIBED AND SWORN to before me this \_\_\_\_\_ day of \_\_\_\_\_ 2022 in \_\_\_\_\_ Philippines., with  
affiant exhibiting to me his/her Company ID issued on December 18, 2019.

Doc. No.: 120  
Page No.: 27  
Book No.: IV  
Series of: 2022

  
NOTARY PUBLIC  
UNTIL DECEMBER 31, 2022  
TALAVERA, NUEVA ECIA  
PTR NO. TLV0411066/JAN 03, 2022-TAL. N.E.  
IBP NO. 179867 /JAN. 28, 2022-NUEVA ECIA  
MCLE 6TH COMPLIANCE NO. 0027559-MAY 31, 2019  
ROLL NO. 41363