

FORM A
PERFORMANCE TARGETS

LWD NAME: LICAB WATER DISTRICT

MFOs and PERFORMANCE INDICATORS		FY 2017 ACTUAL ACCOMPLISHMENT	FY 2018 TARGET	RESPONSIBLE OFFICE/UNIT	FY 2018 ACTUAL ACCOMPLISHMENT	ACCOMPLISHMENT RATE	REMARKS
(1)		(2)	(3)	(4)	(5)	(5)	(6)
A. Water Facility Service Management							
2018 Budget:							
PI 1 (Quantity) <i>Access to potable water</i>	Percentage of households with access to potable water against the total number of households within the coverage of the LWD	2080/5164	5 % or 280 Additional HH/ Concessionaire) of the total household within the coverage of LWD (total HH is 5,650)	Commercial Unit Maintenance Unit	2402/5650	42%	Initial design of LWD water supply system covers 4 Total Brgys. In the Municipality of Licab -11. Total Brgy. Served by LWD - 9
PI 2 (Quality) <i>Reliability of service</i>	Percentage of household connections receiving 24/7 supply of water	24/7	24/7	Production Unit	24/7	100%	
PI 3 (Timeliness) <i>Adequacy</i>	Source Capacity of LWD to meet demands for 24/7 supply of water	(29,700 cu m/mo) 2.42:1	30,000 cu.m/mo. (1.01:1) 35 lps	Production Unit	(39,201 cu m/mo) 2.42:1 47.47lps	130%	
B. Water Distribution Service Management							
2018 Budget:							
PI 1 (Quantity) <i>NRW</i>	Percentage of unbilled water to water production	9.81%	15%	Production Division Maintenance Division	12.07%	124%	
PI 2 (Quality) <i>Potability</i>	Average deviation from PNSDW (chlorine residual requirements from January 1 to December 31)	.3 ppm	.3 ppm	Production Unit	.3 ppm	100%	As prescribed and included in the monthly water quality monitoring report the maintained chlorine residual should be ranging from 1.5 maximun to .3 ppm in the farthest point of the system
PI 3 (Timeliness) <i>Adequacy/ reliability of service</i>	Average Response time to restore service when there are interruptions based on the Citizen's Charter of LWD proposed for approval by CSC	Not more than two hours	Not more than two hours	Commercial Unit Maintenance Unit Production Unit	Not more than two hours	100%	

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(1)		(2)	(3)	(4)	(5)	(5)	(6)
Support to Operation (STO)							
2018 Budget:							
PI 1	Staff Productivity Index Cat.D =1:100	1:249	1:100	Administrative unit Commercial unit	1:266	266%	
PI 2 <i>affordability</i>	Affordability must be LWUA -approved Water Rate 5% of LIG = P300.00 per month	Minimum Charge (10 cu.m.) - P239.00 3.6% of LIG	Minimum Charge (10 cu.m.) - P239.00 3.6% of LIG (P 5,000.00)	Administrative unit Commercial unit	Minimum Charge (10 cu.m.) - P239.00 3.6% of LIG (P 5,000.00)	100%	
PI 3 (Timeliness) <i>Adequacy</i>	Customer Satisfaction Percentage of Customer Complaints acted upon against received complaints	100%	50	Commercial Unit Maintenance Unit Production Unit	142	284%	

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MFOs and PERFORMANCE INDICATORS (1)		FY 2017 ACTUAL ACCOMPLISHMENT (2)	FY 2018 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2018 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (5)	REMARKS (6)
General Administration and Support Services (GASS)							
2017 Budget:							
PI 1	Financial viability and sustainability of LWD operations (Collection Ratio, Current Ratio)	Coll. Efficiency – 94.25% Operating Ratio – 82.15% Current Ratio – 3:1	Collection Efficiency – ≥ 90% Operating Ratio – 82.15% Current Ratio – 1.5:1	Commercial Unit Administrative Unit Finance Unit	Coll. Efficiency – 90% Operating Ratio – 93% Current Ratio – 2.17:1	Coll. Efficiency – 100.7% Optg. Ratio – 101% Current Ratio – 144%	Average Net Income (669,230.20/12) = 55,769.18
PI 2	a. Compliance with COA reporting requirements in accordance with content and period of submission.	Submit Financial Statements on February 15, 2017 and Ageing of Cash Advance on November 28, 2017	Submit Financial Statements every 15th of the following month, ageing of cash advances and ROSA quarterly	Administrative and Finance Unit	Submit Financial Statements on February 15, 2018 and Ageing of Cash Advance on November 29, 2018	100%	
	b. Compliance with LWUA reporting requirements in accordance to content and period of submission.	Monthly Data Sheet, Financial Statements, Microbiological/ Chlorine Residual Report submitted on or before 15th day of the month Physical/Chemical Report submitted May 30, 2017 additional water quality parameters on November 17, 2017 Approved Water District budget submitted January 13, 2017 Annual Report Submitted February 15, 2017	Monthly Data Sheet, Financial Statements, Microbiological/Chlorine Residual Report submitted on or before 15th day of the month Physical/Chemical Report submitted every 3 rd quarter of the year Approved Water District budget submitted every first month of the year Annual Report Submitted every January 3rd quarter of the year.	Administrative and Finance Unit Production Unit	Monthly Data Sheet, Financial Statements, Microbiological/ Chlorine Residual Report submitted on or before 15th day of the month Physical/Chemical Report submitted on May 17, 2018 Approved Water District budget submitted January 15, 2018 Annual Report Submitted February 15, 2018	100% 100%	Physical/Chemical Analysis conducted May 2, 2018. Result of the report submitted to LWUA on May 17, 2018,

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<i>PI 3 Compliance to COA AOM</i>	Resolve at least 30% of COA findings stated in the COA AOM issued to the agency for prior years as of December 31, 2016	Of the 32 audit recommendations embodied in the CYs 2016, 2015 and 2014 Financial Audit report, 25 were fully implemented and 7 were partially implemented	Atleast 30% of the AOM issued by COA from previous years was fully implemented	All Units	Of the 12 audit recommendations embodied in the CY 2017 Financial Audit report, 11 were fully implemented and 1 were partially implemented	92%	
<i>PI4 Budget Utilization Rate</i>	Actual Disbursement on CAPEX. Approved CAPEX budget for the current year should be atleast 85% to 90%	Budgeted =7,204,562.50 ActualExpenditure = 6,169,768.22	Approved CAPEX budget for the current year should be atleast 85% to 90%	All Units	Budgeted =1,784,485.15 ActualExpenditure = 1,524,963.51	85.0%	

Prepared and Submitted by:


ANNE LORELIE DL. LAURETA
General Manager

1/30/2019

Date