



LICAB WATER DISTRICT

Don Dalmacio Ave., Poblacion Sur, Licab, Nueva Ecija

Mobile No.: 09258158581 and 09258158582

E-mail address: licabwd@yahoo.com

Website: licabwaterdistrict.gov.ph

CERTIFICATE OF COMPLIANCE

Pursuant to Republic Act of 9485: An Act to Improve Efficiency in the Delivery of Government Service to the Public by Reducing Bureaucratic Red Tape, Preventing Graft and Corruption and Providing Penalties Therefor

I, ANNE LORELIE DL. LAURETA, Filipino, of legal age, General Manager-OIC of the Licab Water District, being responsible and accountable in ensuring compliance with Section 6 of the Anti-Red Tape Act of 2007 and Rule IV of its Implementing Rules and Regulations, hereby declare and certify the following truths:

1. The Licab Water District has established its service standards known as the Citizen's Charter that enumerates the following:
 - a. Vision and mission of the agency
 - b. Frontline services offered
 - c. Step by Step procedure in availing of frontline services
 - d. Employee responsible for each step
 - e. Time needed to complete the procedure
 - f. Amount of fees
 - g. Required documents
 - h. Procedure for filing complaints
2. The Citizen's Charter is posted as information billboards in all the service offices of Licab Water District that deliver frontline services.
3. The Citizen's Charter is positioned at the main entrance of the office or at the most conspicuous place of all the said service offices.
4. The Citizen's Charter is written either in English, Filipino, or in the local dialect and published as an information material (e.g. booklet or brochure).
5. The Citizen's Charter is uploaded in the agency's website and accessible to the public.
6. The Citizen's Charter was first published on January 6, 2015 under Board Resolution #50 dated November 3, 2014 and underwent review and revision on June 29, 2016 and May 19, 2017 and May 5, 2018 as required under Section 4, Rule IV of the IRR: *The office or agency shall review Citizen's Charter whenever necessary, but not less than once every two years.*
7. The Citizen's Charter already shows the improvements that resulted from the process review of frontline service delivery such as reduction in number of signatories, streamlining of procedures, shortened response time.

This Certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS HEREOF, I have hereunto set my hand this 08 OCT 2018 day of 2018 in , Philippines.

Laureta
ANNE LORELIE DL. LAURETA
Acting General Manager

SUBSCRIBED AND SWORN to before me this 08 OCT 2018 day of 2018 in TALAVERA N.E., Philippines., with affiant exhibiting to me his/her Driver's License ID issued on August 26, 2015 at LTO-Cabanatuan.

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Evelyn J. Magno
ATTY. EVELYN J. MAGNO
NOTARY PUBLIC
UNTIL DECEMBER 31, 2018
PTR NO. TLV 0254283
ISSUED ON JAN. 09, 2018, TALAVERA
IBP NO. 30454
ROLL NO. 41363